



**CIDCO ([cidco.maharashtra.gov.in](http://cidco.maharashtra.gov.in))**

City & Industrial Development Corporation of Maharashtra Limited  
(Government of Maharashtra Undertaking)

# User Registration Page Dakshata

Tuesday, March 20, 2018, 12:47:18 PM Accessibility Options | Screen reader Access | A- A A+ | English |

 **सिडको** शहर आणि औद्योगिक विकास महामंडळ महाराष्ट्र मर्यादित;  
(महाराष्ट्र शासनाचा उपक्रम)

Google Custom Search

मुखपृष्ठ सिडकोबद्दल नवी मुंबई नवीन नगरे सत्ता नियोजन नागरीकभिमुख सेवा व्यवसायाभिमुख सेवा कार्यालये कर्मचारी लॉगिन

**Register User**

Name

DOB

Mobile No

Email Id

Choose a username

Choose a password

Confirm your password

Correspondence Address(optional)

Captcha Code



## Screen 1

**Register User**

Name

DOB

Mobile No

Email Id

Choose a username

Choose a password

Confirm your password

Correspondence Address(optional)

Captcha Code



### Registration of Complainant

- Citizens can make complaint online about issues relating to corruption, especially about bribe involving money matters, in any department.
- Complainant's identity will not be revealed by this department. That is why can use a password.
- Complainant has register by giving information in the boxes provided for, this is required for the authenticity.
- For every separate complaint he/she has to register on this page.
- Click on submit button to post the complaint online

# Forgot Password Page Dakshata

Tuesday, March 20, 2018, 12:47:18 PM Accessibility Options | Screen reader Access | A- A A+ | English

सिडको शहर आणि औद्योगिक विकास महामंडळ महाराष्ट्र मर्यादित; (महाराष्ट्र शासनाचा उपक्रम)

Google Custom Search

मुखपृष्ठ सिडकोबटुत नवी मुंबई नवीन नगरे सस्ता नियोजन नागरीकाभिमुख सेवा ज्यवसायाभिमुख सेवा कार्यालये कर्मचारी तगिन

HOME > DAKSHATA PORTAL > VIEW STATUS OF COMPLAINTS

Lodge a New Complaint View Status of Complaint Account Logout

Forgot Password

DOB

Mobile No

Email Id

SUBMIT CANCEL

## Screen 2

DOB

Mobile No

Email Id

SUBMIT CANCEL

### Forgot Password

- If the complainant has forgotten the password he/she can retrieve it by filling up these details
- Enter your DoB
- Enter you E-mail ID
- Click on submit button once you confirm your details

# Lodge a New Complaint Dakshata

HOME - DAKSHATA PORTAL - LODGE A NEW COMPLAINT

Lodge a New Complaint View Status of Complaint Account Logout

### The Cidco Employee Against Whom You Want To Lodge A Complaint

Officer Name

Officer Designation

Location

Department

Category

Complaint

Upload Document (if any) :  No file chosen  No file chosen

Captcha Code

## Screen 3

Officer Name

Officer Designation

Location

Department

Category

Complaint

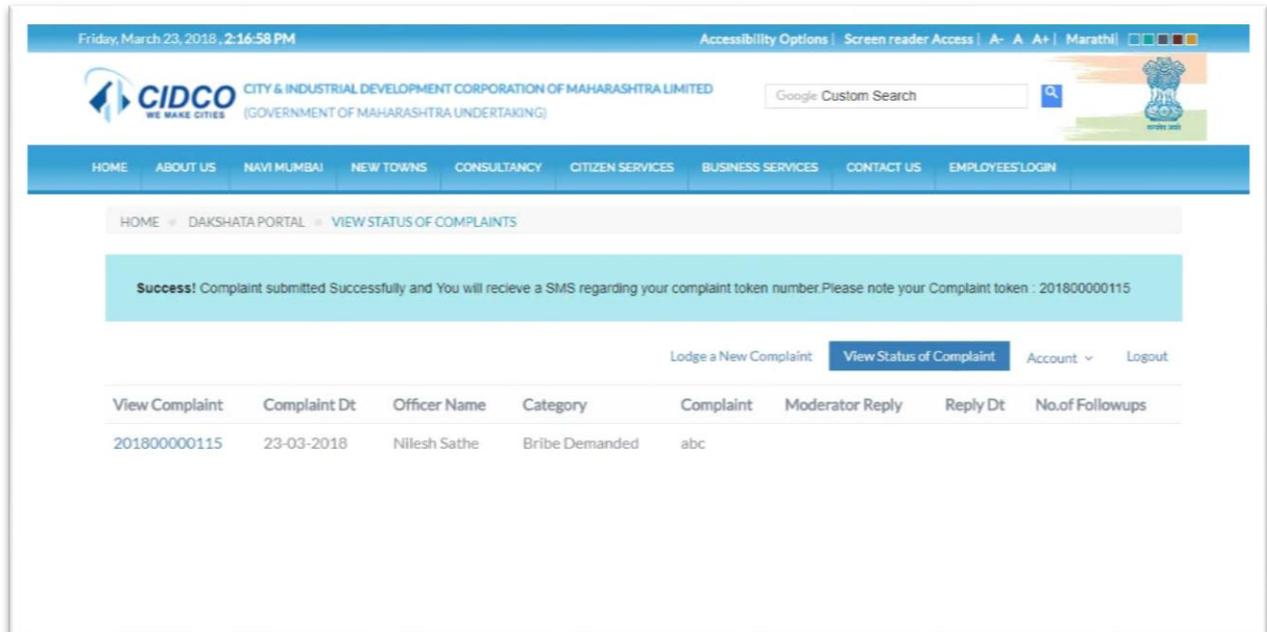
Upload Document (if any) :  No file chosen  No file chosen

Captcha Code

### Complaint Details

- Complainant has to mention the name of the person involved in the case.
- Fill in the designation & department of the officer
- Give the location of the incident site
- Write the nature of the complaint
- Give the brief details of the complaint
- Complainant can upload documentary evidence if he/she has by
- Type the code given below and then click on submit button to post it online

# After lodge complete show complain token no



Friday, March 23, 2018, 2:16:58 PM Accessibility Options | Screen reader Access | A- A+ | Marathi | 

 **CIDCO** CITY & INDUSTRIAL DEVELOPMENT CORPORATION OF MAHARASHTRA LIMITED  
(GOVERNMENT OF MAHARASHTRA UNDERTAKING)

Google Custom Search  

HOME ABOUT US NAVI MUMBAI NEW TOWNS CONSULTANCY CITIZEN SERVICES BUSINESS SERVICES CONTACT US EMPLOYEES LOGIN

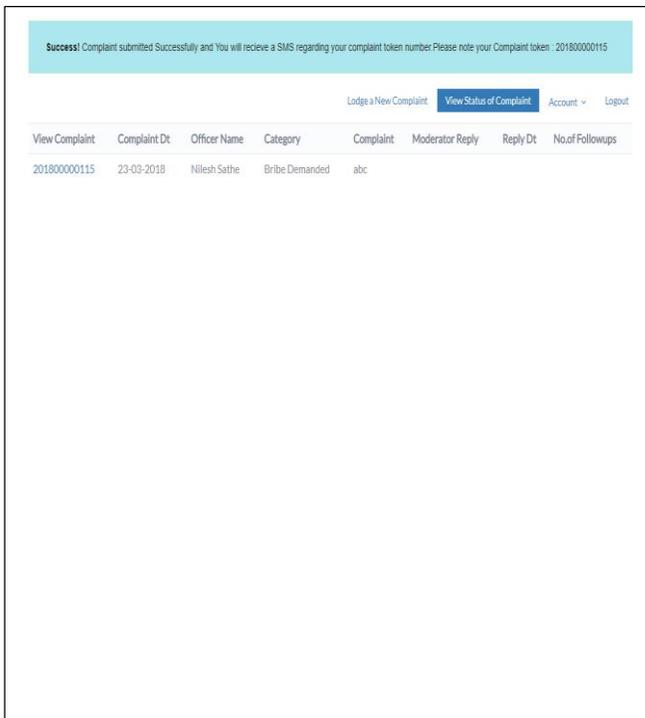
HOME » DAKSHATA PORTAL » VIEW STATUS OF COMPLAINTS

**Success!** Complaint submitted Successfully and You will receive a SMS regarding your complaint token number.Please note your Complaint token : 201800000115

Lodge a New Complaint **View Status of Complaint** Account ▾ Logout

View Complaint	Complaint Dt	Officer Name	Category	Complaint	Moderator Reply	Reply Dt	No.of Followups
201800000115	23-03-2018	Nilesh Sathe	Bribe Demanded	abc			

## Screen 4



**Success!** Complaint submitted Successfully and You will receive a SMS regarding your complaint token number Please note your Complaint token : 201800000115

Lodge a New Complaint **View Status of Complaint** Account ▾ Logout

View Complaint	Complaint Dt	Officer Name	Category	Complaint	Moderator Reply	Reply Dt	No.of Followups
201800000115	23-03-2018	Nilesh Sathe	Bribe Demanded	abc			

### View the Status of Complaint

- To know the status of the complaint complainant can check the number of the case he/she has received
- The case could be tracked down by the date of making the complaint, category or name of the person against whom the complaint was made
- Click on submit button once you confirm your details.

# Updating the Complaint

## Screen 5

### Updating the Complaint

- To update the complaint details complainant has to give his details as registered i.e. name, DoB, Mobile Number etc
- He/she can change the correspondent details.
- Click on submit button once you confirm your details.

# Change password

The screenshot shows a web application interface for changing a password. At the top, there is a navigation menu with links: HOME, ABOUT US, NAVI MUMBAI, NEW TOWNS, CONSULTANCY, CITIZEN SERVICES, BUSINESS SERVICES, CONTACT US, and EMPLOYEES LOGIN. Below the menu, a breadcrumb trail reads: HOME > DAKSHATA PORTAL > CHANGE PASSWORD. On the right side, there are links for 'Lodge a New Complaint', 'View Status of Complaint', an 'Account' dropdown menu, and a 'Logout' link. The main content area is titled 'Change Password' and contains the following fields: 'Username' (pre-filled with '9702127435'), 'Enter existing password', 'Choose new password', 'Confirm your new password', and 'Captcha Code'. The captcha image displays '7e106' with a refresh icon. At the bottom right of the form are 'SUBMIT' and 'CANCEL' buttons.

## Screen 6

This block provides a detailed view of the form fields from the previous screenshot. The fields are: 'Username' with the value '9702127435', 'Enter existing password', 'Choose new password', 'Confirm your new password', and 'Captcha Code'. The captcha image shows '7e106' with a refresh icon. Below the fields are 'SUBMIT' and 'CANCEL' buttons.

### Change of Password

- To change the password registered earlier complaint needs to give his name and old password
- He/she can enter new password, confirm it and type the word given in the last box
- Click on submit button once you confirm your details.