

## Employment in Service Sector in Navi Mumbai: Government and Private Offices

### 1. Introduction

Growth of service sector can be attributed to a host of factors like fast-growing economy, changing technology and changing life style. Navi Mumbai with the fast development pace has provided infrastructure facilities, friendly business environment, education avenues and employment opportunities. The mounting progress of the city is evident from fast relocation of population and real estate prices in Navi Mumbai with in a short span of 38 years. The main objective of the present study is to provide a benchmark for planners and policy makers for deploying strategic planning to fill the gaps in city's economic growth. It also aims to ascertain growth of employment and economic progress in office sector. The report is a sequel of earlier two studies entitled (1) *Health Infrastructure, Facilities, Personnel and Services in Navi Mumbai based on the Census of Hospitals, Nursing Homes, Clinics and Pathology Labs., in Navi Mumbai* by CIDCO in 2008; and (2) *Wholesale, Retail, Service Industry and Open Markets in Navi Mumbai: Employment Investment and Turnover* based on the census of commodity markets by CIDCO in 2009. The findings of the present report are derived from the Census of Government (including semi Government, Public) and Private Office sector (including IT sector) in Navi Mumbai located in 14 nodes and 95 villages, Parvel and Uran Municipal councils and MIDC area. The census was undertaken during 2007-2008.

### 2. Objectives

The broad objective of the present report is to assess the number and type of offices by their location, ownership status of offices, year of establishment of offices, monthly rent, number of employees by type of offices, gender wise employment, socio-demographic and economic profiles of white-collar workforce, residential location of employees and their place of origin,

level of satisfaction of employee with infrastructure facilities in Navi Mumbai and main mode of transport used by employees to commute to their workplace.

### 3. Major findings

This section summarizes the salient findings based on the information collected from office sector in Navi Mumbai. The offices were divided into two categories, namely, (i) Government offices and (ii) Private offices. Private offices were further sub divided into two parts, namely, (a) Private sector and (b) IT and BPOs because of striking differences in both the growth pattern of offices and socio demographic and economic profiles of employees.

#### 3.1 Distribution of Offices and Employees

ES Fig 1 presents comparison of government and private offices and their employees in Navi Mumbai. There were 10,856 offices and 1,51,122 employees in Navi Mumbai. Out of total offices 4% were government offices, 7% belonged to IT

